



UnitedHealthcare Dental

Our Mission: Helping people live healthier lives.



Direct Compensation Managed Care plan



For most members it means they are able to use any dentist within the network without having to select a dentist and the providers are directly compensated (a reimbursement system exclusive to Pacific Union Dental) which provides an economic incentive for network Dentists to provide necessary dental care. An approach that's different from traditional DHMO capitated plans.

How does the plan works:



See any primary care dentist from our large and stable regional network

Referral is required from a primary care dentist to see a specialist



Most preventive services are covered at 100% and hundreds of other procedures are also covered

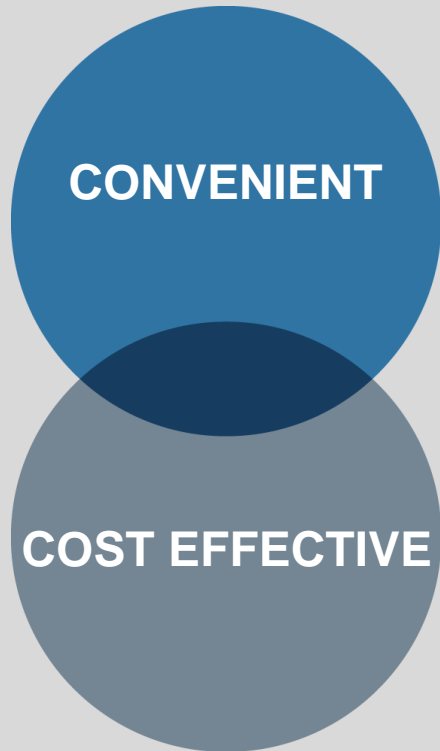
Copayments are set, making it easy to plan ahead and manage your costs



Members can see specific details about plan coverage at myuhc.com

ADA	DESCRIPTION	MEMBER'S COPAYMENT	ADA	DESCRIPTION	MEMBER'S COPAYMENT
DIAGNOSTIC SERVICES					
00120	Periodic Oral Exam-Established Patient	0	02750	Crown-Porc Fused/High Noble Metal*	73
00140	Limited Oral Evaluation-Focused	0	02751	Crown-Porc Fused/Pred Base Metal*	66
00145	Oral Evaluation-Pt Under 3 yrs/Counseling	0	02752	Crown-Porc Fused To Noble Metal*	70
00150	Comprehensive Oral Evaluation	0	02780	Crown-3/4 Cast High Noble Metal*	73
00160	Detailed & Extensive Oral Examination	0	02781	Crown-3/4 Cast/Predom Base Metal	64
00170	Re-evaluation – Limited	0	02782	Crown-3/4 Cast Noble Metal*	69
00180	Comprehensive Periodontal Eval	0	02783	Crown-3/4 Porcelain/Ceramic*	66
00210	Intraoral-Complete (Inc. Bitewings)	0	02790	Crown-Full Cast High Noble Metal*	73
00220	Intraoral-Periapical First Film	0	02791	Crown-Full Cast/Predom Base Metal	64
00230	Intraoral-Periapical Each Additional	0	02792	Crown-Full Cast Noble Metal*	69
00240	Intraoral-Occlusal Film	0	02794	Crown-Titanium*	73
00250	Extraoral-First Film	0	02910	Recement Inlay/Onlay/Partial Cov Rest	6
00260	Extraoral-Each Additional Film	0	02915	Recement Cast/Prefab Post & Core	6
00270	Bitewings-Single Film	0	02920	Recement Crown	7
00272	Bitewings-Two Films	0	02930	Prefab. Stain. St. Crown Prim	14
00273	Bitewings-Three Films	0	02931	Prefab. Stain. St. Crown Perm	17
00274	Bitewings-Four Films	0	02932	Prefab. Resin Crown*	14
00277	Vertical Bitewings - 7 to 8 Films	0	02934	Prefab Esthetic Coat Stain St Crn Prim*	14
00330	Panorex Film	0	02940	Sedative Fillings	0
00340	Cephalometric Film	0	02950	Core Build-up, Including Pins	14
00421	Genetic Test for Suscep to Oral Dis	0	02951	Pin Retention - Per Tooth, w/Rest	6
00425	Caries Susceptibility Tests	0	02952	Cast Post/Core In Add To Crown, Ind Fab	22
00460	Pulp Vitality Tests	0	02953	Ea Add Indirect Fab Post-Same Tooth	6
00470	Diagnostic Casts	0	02954	Prefab/Post & Core In Add To Crown	16
PREVENTIVE SERVICES			02957	Ea Add Prefab Post-Same Tooth	4
01110	Prophylaxis, Adult	0	02970	Temporary Crown (Fractured Tooth)	14
01120	Prophylaxis, Child	0	ENDODONTIC SERVICES		
01203	Topical Fluoride w/o Prophy - Child	0	03110	Pulp Cap-Direct (w/o Final Rest)	0
01204	Topical Fluoride w/o Prophy - Adult	0	03120	Pulp Cap-Indirect (w/o Final Rest)	0
01206	Topical Fluoride Varnish	0	03220	Therapeutic Pulp (w/o Final Rest)	0
01310	Nutritional Counseling	0	03221	Gross Pulpal Debridement	0
01320	Tobacco Counseling	0	03230	Pulpal Therapy Anterior Primary	0
01330	Oral Hygiene Instruction	0	03240	Pulpal Therapy Posterior Primary	0
01351	Sealant, Per Tooth	5	03310	Root Canal, Anterior (w/o Final Rest)	0
01510	Space Maintainer-Fixed-Unilateral	0	03320	Root Canal, Bicuspid (w/o Final Rest)	0
01515	Space Maintainer-Fixed-Bilateral	0	03330	Root Canal, Molar (w/o Final Rest)	60
01520	Space Maintainer-Rem-Unilateral	0	03332	Inc Endo Ther, Inoper/Unrest/Fx Tooth	0
01525	Space Maintainer-Rem-Bilateral	0	03346	Retreatment Previous RCT - Anterior	0
01550	Recementation of Space Maintainer	0	03347	Retreatment Previous RCT - Bicuspid	0
01555	Removal of Fixed Space Maintainer	0	03348	Retreatment Previous RCT - Molar	60
BASIC RESTORATIVE SERVICES			03351	Apexification, Initial Visit	9
02140	Amalgam I Surface	0	03410	Apicoectomy, Anterior	32
			03421	Apicoectomy, Bicuspid (First Root)	64

Convenient and Cost Effective



Easy for you:

- With the Direct Compensation Managed Care plan, you never have to worry about submitting a claim for your in-network dental treatments.
- No deductibles — so you don't have to pay anything out of pocket before your coverage begins
- No annual maximums — so there's no limit on the dollar amount the plan will cover in a given year
- No Balance bill. Your out of pocket costs are listed on the copy sheet
- No waiting periods before you can make an appointment
- No exclusions for preexisting conditions

Preventive	Basic	Major Services
Exams, Cleanings, X-rays	Fillings, Simple Extractions	Crowns, Root Canal, Dentures, Bridges, Periodontal Surgery

With myuhc.com, you can:

- ▶ Print a dental ID card.
- ▶ View an Explanation of Benefits (EOB) to find out what the plan will pay and what you will pay.
- ▶ Easily find a dentist. Get Google® driving directions to the dental office.
- ▶ View much of the site in Spanish.
- ▶ View much of the site on a smartphone.



Once you log in, you'll find all the site's most popular functions right on the home page.

The screenshot shows the myuhc.com home page. At the top, there are navigation tabs: Home, Claims & Accounts, Physicians & Facilities, Benefits & Coverage, Personal Health Record, and Health & Wellness (1). Below the tabs, there's a user profile for Jane with details like My Coverage, Plan Name, Group/Acct#, and Member ID. A central section titled 'myClaims Manager' features a pie chart with segments for 'PLAN DISCOUNTS', 'YOUR RESPONSIBILITY', and 'YOUR PLAN PAID', with a 'Learn More' button and a 'MAKE ONLINE PAYMENTS' callout. To the right, a 'What would you like to do today?' section lists several options: Manage My Claims (2), Look up My Benefits (3), Find a Doctor (4), Print an ID Card (5), Health Assessment, Estimate Health Care Costs, Extra Programs & Discounts, Dental Cost Calculator (6A), and Information Center. At the bottom, there are sections for 'Information Center' and 'Related Web Sites'.

- 1 Health and Wellness** Learn about oral care and how oral health impacts overall health.
- 2 Manage My Claims** View claim history and Explanation of Benefits.
- 3 Look Up My Benefits** View your benefit summary and see what is covered by your plan.
- 4 Find a Doctor** First click "Find a Doctor" and then "Find a Dentist" to locate a dentist who is in the network.¹
- 5 Print an ID Card** Print a dental ID card for you and your family.²
- 6 Dental Cost Calculator** Find out what your plan will pay for a procedure and what you will have to pay. Compare fees of dentists in your area.³ Some members will access the Dental Cost Calculator via the button in the right column (6A). Others will access it via Benefits and Coverage (6B).

Customer Service
Number

(800) 999-3367



**MEMBER & PROVIDER CALL
CENTER**

- Available Mon-Fri 5:00 a.m. to 8:00 p.m. PST.
- Full IVR capabilities for members and providers available 24/7
- Comprehensive online services
- Highly trained Customer Service Representatives and can perform adjustments immediately

Important Reminders

- Visit www.myuhc.com for up-to-date provider information, review benefits and print out id cards.
- Review your copay sheet and get familiar with your dental plan
- For procedures over \$500, we highly suggest to request a treatment plan from your dentist and submit to UHC for confirmation of charges
- If titanium, noble (Gold) or high noble metals are requested for fillings, crowns, pontics, bridges, or prosthetic devices, there will be an additional charge, based on the amount of metal used
- Emergency Services or Urgent Care: Should you need urgent care, or are experiencing a dental emergency, please contact your provider and indicate that you are in need of urgent or emergency care. If you need assistance with obtaining emergency or urgent care from your provider, you may contact Customer Care at the toll-free number listed on your dental ID card during normal business hours to arrange for out-of-area emergency care.
- After Hours Care: If you need services after hours, first contact your assigned provider. Plan providers are required to have 24-hour access to on-call care. If you are unable to contact your Plan provider, this plan provides for reimbursement for any emergency or after hours care out of the area up to \$100, less any usual copayments required for any procedures performed on a fee-for-service basis.

Thank You

This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact either your broker or UnitedHealthcare Insurance Company. UnitedHealthcare dental coverage underwritten by UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Dental Benefit Providers, Inc., Dental Benefit Administrative Services (CA only), DBP Services (NY only), United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number DPOL.06.TX and associated COC form number DCOC.CER.06. Plans sold in Virginia use policy form number DPOL.06.VA and associated COC form number DCOC.CER.06.VA. Benefits for the UnitedHealthcare dental DHMO plans are provided by or through the following UnitedHealth Group companies: Nevada Pacific Dental, National Pacific Dental, Inc. and Dental Benefit Providers of Illinois, Inc. Plans sold in Texas use contract form number DHMO.CNT.11.TX and associated EOC form number DHMO.EOC.11.TX. The New York Select Managed Care Plan is underwritten by UnitedHealthcare Insurance Company of New York located in Islandia, New York. Administrative services provided by DBP Services. The Select DHMO plan is underwritten by Dominion Dental Services, Inc. Dominion is licensed as a Limited Health Care Services HMO in Virginia, Pennsylvania and a Dental Plan Organization in Maryland and Delaware.

Benefits for the UnitedHealthcare Dental DHMO/Direct Compensation plans are offered by Dental Benefit Providers of California, Inc. UnitedHealthcare Dental is affiliated with UnitedHealthcare.